



# *Promoting Active Citizenship Through Civic Education and Active Online Participation of Youth Role Models: The Case of ACTIon Project*

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*Promoting active citizenship through civic education and active online participation of youth role models*

Co-funded by the Erasmus+ Programme of the European Union



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# ***DIGITALISATION VS SOCIAL INCLUSION***



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# YOUNG EUROPEANS ARE ONLINE, BUT NOT YET ACTIVE PARTICIPANTS...

- **95 % of young people use internet daily\***
- **Only one quarter (24 %) of young people** use it for civic and political participation\*
- This gap is even wider for **disadvantaged youth** facing discrimination, prejudice and isolation that make it **harder for them to be active citizens**
- Digitalisation may support or hinder social inclusion (skills, accessibility, equal opportunities, and types of services)

\* Eurostat, *Young people in Europe – digital world*, 2022



# ***DIGITAL SKILLS AND SOCIAL INCLUSION OF YOUTH: AN EU PRIORITY***

- **Digital Agenda for Europe (2010) and A Europe fit for the digital age (2020) outlining the EU Digital Strategy:**

*“(1) Technology that works for people  
(2) A fair and competitive digital economy  
(3) An open, democratic and sustainable society”*

- **Digital Single Market for Europe (2015):**

*“A digital economy can also make society more inclusive. Citizens and businesses are not currently getting the full benefits from digital services (from e-government, e-health, e-energy to e-transport) that should be available seamlessly across the EU”.*

# DIGITAL SKILLS AND SOCIAL INCLUSION OF YOUTH: AN EU PRIORITY

- **Digital Education Action Plan (2021-2027):**  
*“Need for common guidelines for teachers and educators to foster digital literacy and tackle disinformation through education and training”*
- **Digital Competence Framework for Citizens:**  
*“(1) Information and data literacy, (2) communication and collaboration, (3) digital content creation, (4) safety, and (5) problem solving”.*
- **EU Youth Strategy (2019-2027):**  
*“To explore and promote the use of innovative and alternative forms of democratic participation e.g. digital democracy tools.”*

# ***ACTIon PROJECT: THEORETICAL FRAMEWORK***



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# ABOUT THE ACTION PROJECT

- Erasmus+ KA3 Social inclusion project, Jan 2021-Jan2024
- Six project partners from five countries (BE, BG, DE, GR, MK)
- Aims to fill the gap between digitalization and social inclusion by:
  - engaging, sensitising and training young people on how to use digital technologies to participate actively in their community.
  - supporting integration of young people from socially disadvantaged areas, minority and refugee groups into mainstream society by enhancing access to health, education, online participation, labour market and civic engagement.

# KEY DEFINITIONS AND CONCEPTS

**Digital Citizenship** *“Competent and positive engagement with digital technologies and data, participating actively and responsibly in communities at all levels, being involved in a double process of lifelong learning, and continuously defending human dignity and all attendant human rights”*

[Council of Europe](#)

**Civic Education** *“Provision of information and learning experiences to equip and empower citizens to participate in democratic processes”* [YouthPower.org](#)

**Media Literacy** *“Ability to judge the true value of media content and to make informed choices”* [European Commission](#)

**Digital media literacy** *“Ability to search, interpret, evaluate and produce media content”. “It contains digital skills and cybersecurity as additional characteristics”.* [Digital citizenship education](#)



# KEY DEFINITIONS AND CONCEPTS

**Health literacy:** *“ability to access, understand, evaluate and communicate information as a way to promote, maintain and improve health in a variety of settings across the life-course.”*

[Vision d'une culture de la santé au Canada](#)

**eHealth Literacy:** *“ability to seek, find, understand, and appraise health information from electronic sources and apply the knowledge gained to addressing or solving a health problem”*

[eHealth Literacy: Essential Skills for Consumer Health in a Networked World](#)

See more on: [ACTIon Theoretical Framework and Analysis Report](#)

# DIGITAL COMPETENCES

**Six competence domains** for young people to practice digital citizenship:

- **“Being online”**: to access the digital society and free expression
- **“Wellbeing Online”**: to engage positively in the digital society
- **“It is my right!”**: rights and responsibilities of citizens in complex, diverse societies in a digital context.

<i>Being Online</i>	<i>Wellbeing Online</i>	<i>It is my right!</i>
Access and Inclusion	Ethics and Empathy	Active Participation
Media and Information Literacy	Health and Wellbeing	Rights and Responsibilities

Based on: [Council of Europe’s Model of Digital Citizenship](#)

# ***ACTIon PROJECT: TRAINING PROGRAMMES***



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# *ACTIon TRAINING PROGRAMMES*

## Two tailor-made training programmes

- Based on the theoretical framework outlining learning objectives
  - For youth role models from disadvantaged groups
  - For formal and non-formal education
- **DigiPAC** - Digital Participation and Active Citizenship
  - **MOLA** - Model for Opinion Leaders Activation

Download: [ACTIon training programmes](#)

The logo for ACTION, with 'ACT' in yellow and 'ION' in blue, and a red dot above the 'I'.

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## DigiPAC

Digital Participation and  
Active Citizenship

A 3-day training with  
online tools, for secondary  
level education, targeting  
children and adolescents,  
14-18 years old

#online interaction  
#civic education  
#digital participation

DOWNLOAD FOR FREE:  
[www.erasmus-action.eu](http://www.erasmus-action.eu)



## DigiPAC

- ✓ Develops digital and democratic competences of young people to raise future citizens with active digital participation
- ✓ Teaches ow to use online tools for digital participation:
  - [OPIN youth e-participation platform](#)
  - [F.I.R.E. – From Idea to Reality and Execution app](#)

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## MOLA

Model for Opinion Leaders' Online Activation

An interactive offline training programme for community-based education of young adults, up to 25 years old

#medialiteracy  
#digitalliteracy

DOWNLOAD FOR FREE:  
[www.erasmus-action.eu](http://www.erasmus-action.eu)



## MOLA

- ✓ Develops digital competences of young leaders in disadvantaged communities (based on the evidence-based Popular Opinion Leader approach)
- ✓ Enables use of online tools to improve health literacy in their community.



# ***ACTIon PROJECT: PILOTING RESULTS***



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# *Piloting of training programmes in four countries (BG, DE, GR, MK)*

During 2022, ACTIon partners:

- involved over **580 young people** in the training programme
- built a network of over **30 youth NGOs and schools**
- with over **60 practitioners** in a position to deliver one of the training modules



# *Piloting of training programmes in four countries (BG, DE, GR, MK)*

A wide geographical coverage of background communities and education settings:

- **Online/offline capacity building** for teachers, pedagogical staff and youth workers
- **Direct training** to various groups of young people in schools and youth community centres
- Both **metropolitan and rural regions**
- Special focus on **ethnic minority communities** (e.g. Roma)

## ***PILOTING HIGHLIGHTS: BG***

The Bulgarian town **Samokov**  
Three-day **DigiPAC** training of  
**Bulgarian and Roma ethnic**  
**communities** during a summer  
camp



## PILOTING HIGHLIGHTS: BG

### Idea creation process for local self-organised participation projects:

- improving the awareness of high school graduates about continuing education opportunities
- increasing the sensitivity of young people to children with autism / special educational needs
- creating a youth platform for culture



## ***PILOTING HIGHLIGHTS: BG***

### **MOLA training with 13 young mothers from Roma community in Kjustendil**

**Aim:** to activate them to become popular opinion leaders and role models to their communities.



# PILOTING HIGHLIGHTS - BG

*“The topic of digital storytelling caused great interest among participants and especially the power of short videos to convey strong messages (with pictures, photos, text, music)”*

*MOLA trainer, Bulgaria*

*“The group brought me amazing experiences with great moments and many positive people. I would recommend my close friends to participate in such a group because they will learn a lot of new things.”*

*A young mother, MOLA participant, Bulgaria*



# FEEDBACK FROM YOUNG PEOPLE AND PRACTITIONERS

**Young people's self-rating** indicates that they mostly felt development in their skills to:

- know what information they can believe online
- how to take action when they see something is wrong.

*“I realised I’m quite good at searching online media and can assess and understand people on social networks and in person.” A participant from MK*

**Practitioners** saw the biggest impact on:

- their ability to help young people critically engage with online content, as well as engaging with community action

# KEY LEARNINGS FOR THE FUTURE

Based on the feedback from young people and practitioners:

- **Less is more:** It would be more effective to slim down the number of activities in sessions or expand the intervention over time to help young people digest and integrate the content
- The training programmes should be further **tailored** by delivering practitioners **to adapt the learning needs and resources of the youth in socially disadvantaged contexts**



<http://www.erasmus-action.eu>

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**THANK YOU!**

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